

TFA DCAP Import Form



Instructions and required information for the import of a TapWatch® site to a Tehama Wireless TFA DCAP.

Please fill out the top portion of this form and follow the instructions below. Please allow 48 hours between sending Tehama this form and dispatching a technician to install the TFA DCAP.

Company Name: _____

TFA DCAP PO# or Access Code: _____

Property Site Name: _____

Technical Contact for Communication w/ Tehama: _____

Contact Person: _____ Phone #: _____

Instructions:

1. Complete the top portion of this form.
2. Download an export/backup file for the TapWatch site you want to import to your TFA DCAP.
3. Email your completed TFA DCAP Import Form and export/backup to support@tehamawireless.com.
4. Tehama Wireless tech support will complete the import uploading your site to the cloud.
5. Install your new TFA DCAP following the installation instructions provided with the TFA DCAP.
6. After TFA DCAP installation and connection to the internet, wait 15 minutes for AMR transmissions to be received. It may take several hours to receive sufficient data to analyze overall site health.
7. Confirm AMR transmissions are being received and verify configuration data.
8. Please contact Tehama Wireless tech support if you are not receiving transmissions and/or the configuration data needs to be modified.